

Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, December 04, 2012 2:55 PM
To: 'Linda Stevenson'
Cc: 'Tom.Weir@duke-energy.com'
Subject: RE: multiple problems sending email of Protest

Dear Tom and Ellen Weir,

This is to acknowledge receipt of your Letters of Protest emailed to the Public Service Commission. I am forwarding the email and Letters of Protest to our Clerk's Office for processing. The email and Letters of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Linda Stevenson [<mailto:lks@comporium.net>]
Sent: Monday, December 03, 2012 12:41 PM
To: PSC_Contact
Cc: ellen.weir@kigates.com; 'Weir, Tom H Jr'; 'Church Jolene'; 'Clark Joyce'; 'Kelly Macaluso'; 'Rogers Greg'; 'Steve Kunzmann'; tcwateradvisory@hotmail.com; 'Walles Elizabeth'
Subject: multiple problems sending email of Protest.

I guess I am now protesting sending of protest. Shucks, so many problems. I am attaching the protest of Ellen and Tom Weir that Randy tried to help me send this AM. I had to print, save, scan and now attach. Thank you, Linda

Linda K. Stevenson
3024 Point Clear Drive
Tega Cay, South Carolina 29708
lks@comporium.net
803-547-6523



* Required Fields

Letter of Protest

Date: * ember 3 2012

in Docket 2012 - 177 - WS

Print

Protestant Information:

Name * Tom Weir

Mailing Address * 7016 Chelsea Day

City, State Zip * Tega Cay, SC 29708 Phone * 803-547-7726

E-mail Tom.Weir@duke-energy.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This has been a concern for a number of weeks – perhaps even before Christmas?? On Chelsea Day Lane, there is a leaking water pipe or fire hydrant. I took some pics. My neighbor told me this morning that he had called the water company, and a guy came out to look. He said they would be back on the following Monday to fix it. On that Monday, folks came back and looked it over. Pondered a bit and then drove off. No repairs performed. That was at least a couple of weeks ago and my pics are from earlier this week – after the rain runoff had dried up. There are markings near the leak area ("OK") that indicate that at some point some digging was anticipated. Perhaps they have to coordinate with a road repair if they do extensive digging?? It seems to be getting worse – and doing damage to the road as well. My concern is that collectively, we continue to pay for that wasted water that never makes it to a customer's home

11 February 2012

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Yes

RECEIVED

DEC 04 2012

PSC SC
MAIL / DMS



* Required Fields

Date: * ember 3 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Protestant Information:

Name * Ellen Weir

Mailing Address * 7016 Chelsea Day

City, State Zip * Tega Cay, SC 29708 Phone * 803-547-7726

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Pictures were taken at my Chelsea Day Lane neighbor's yard – specifically the leaking water supply (Tega Cay Water side of the meter). The plantings are on my side of the property line. My neighbor's yard and lawn were completely soaked and two of my plants were significantly damaged since they were in the resulting saturated area. The company did come out promptly to check on the problem, but then it was a number of days (perhaps a full week) of complete saturation before the repair crew arrived. All of this occurred around the middle of September 2012. If this leak could have been repaired promptly, I do not believe the yard or plants would have been damaged. This water system problem is within 100 yards of the leaking hydrant that was identified in February. Is Chelsea Day Lane destined to have continued future system failures due to poor maintenance practices?

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

If available

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DEC 04 2012

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